

Health, Housing and Adult Social Care Scrutiny Committee

9 October 2024

Report of the Corporate Director Adult Social Care and Integration

Adult Social Care Peer Review

Summary

1. To present Scrutiny with an update on CQC preparation.

Background

- 2. The Peer Review led by ADASS (Association of Directors of Adult Social Services) regional branch took place on 17th, 18th, and 19th April 2024, which culminated in a finding's presentation on 19th April.
- 3. Following this the team have produced a final report which has been agreed with the Adult Social Care management team.
- 4. The Peer Review and report give us a foundation on which to build our plans in preparation for CQC (Care Quality Commission) Assessment and was reflective of our self-assessment.

Consultation

5. No consultation has taken place in connection with this report.

Options

- 6. The outcome of the peer report feeds into the service and improvement plans for Adult Social Care going forward.
- 7. CYC preparation for CQC assessment continues and there has been a revamp of the CQC Readiness meeting with the following changes: -

- a. Sara Storey has taken the role of Chair.
- b. The frequency has been set to monthly with the proviso that when CQC give us notification the frequency will be increased.
- 8. The following work steams are set up in preparation for potential assessment by CQC:
 - a. Self-Assessment lead Sara Storey, DASS
 - b. The Evidence Library, including key performance data and any published information they may view – lead Elaine Taylor, Service Improvement Manager
 - c. Logistics plan and comms plan on initiation of call
 - d. Case File Tracking Karen Wright, Principal Social Worker
- 9. The financial implications and costs of any future resource to support improvement workstreams related to CQC assessment should be considered at the appropriate time, dependant on assessment findings, however there are no financial implications as a direct impact of this report.

Analysis

- 10. There were 5 initial pilot sites assessed and a further 9 have had their assessments published. Out of the 14 sites, 10 local authorities have been assessed as Good and 4 local authorities have been assessed as Requiring Improvement.
- 11. So far there has only been one local authority assessed in the Humber region which was done as one of the pilot sites.

Council Plan

12. The outcome from the Peer Review and our preparation for CQC assessment contribute to the Council's corporate priorities for Health and Wellbeing.

Implications

- 13. **Financial** covered in the main body of the report Steve Tait, Finance Manager: ASC & Public Health
 - Human Resources (HR)

 no HR implications Claire Waind HR

- Equalities There are no implications.
- Legal There are no implications.
- Crime and Disorder There are no implications.
- Information Technology (IT) There are no implications.
- Property There are no implications.
- Other There are no other implications.

Risk Management

- 14. The risk management plan as an outcome of the Peer Review and our preparation for CQC assessment are: Implementation of the practice model, a new assurance forum process, staff training to prepare for this, introduction of case file audit and gathering of the voice of the person. All these areas reduce the risks related to quality of practice issues for safeguarding and care act compliance.
- 15. There is a risk to reputational impact should we receive a low rating from CQC assessment.

Recommendations

16. Members are asked to note the report.

Reason: To keep the committee updated on CQC preparation.

Contact Details

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	Report Approved	√ Date	24/09/2024
Wards Affected:			All 🗸

For further information please contact the author of the report

Background Papers:

None

Annexes

None

Abbreviations

CQC - Care Quality Commission